

Role Outline – .nz DRS Expert

The Role of the Expert

The role of the Expert is to make impartial, reasoned decisions on domain name disputes that have been submitted under the Domain Name Dispute Resolution Service. Specifically this requires the Expert to:

- consider fully the submissions of both the complainant and the respondent
- determine the admissibility, relevance, materiality and weight of the evidence contained in the submissions
- consider the dispute in the context of the .nz Policies, the DRS Policy and Procedure, DRS case law and/or the general law to the extent relevant (including being satisfied that the dispute falls within the scope of the DRS)
- make a decision that resolves the dispute
- write up the decision (in accordance with the DRS Expert Guidelines)
- complete this process within 10 working days
- forward the decision and all relevant paperwork to InternetNZ.

Requirements for DRS Experts

Relevant Knowledge

- a working knowledge of the .nz policies, and the DRS Policy and Procedure
- a general understanding of domain name issues

Relevant Experience

- current membership of AMINZ (as Affiliate or Fellow and preferably as a member of the Panel of Arbitrators and/or List of Adjudicators, and to maintain this status while holding appointment as a DRS Expert (highly desirable))

or

- previous experience as a judge, an arbitrator or adjudicator or as a member of a decision-making tribunal or equivalent body (highly desirable)

or

- significant experience in writing expert opinions and/or determinations

Personal Qualities and Skills

- integrity
- impartiality
- good judgement and common sense
- be a person of good standing
- able to absorb and analyse competing and often complex factual and legal material
- able to make decisions quickly after considering all the relevant facts and issues
- well developed written communication skills
- able to devote adequate time to meet the ten working day timeframe for a DRS expert decision
- passionate about, and committed to, the .nz dispute resolution process