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Welcome to the DNC's **Dispute Resolution Service**

These **Complaint Forms** are for use by those who wish to place a formal complaint in relation to the registration of a New Zealand domain name.

**Whilst it is in no way mandatory, experience has shown that taking legal advice before submitting a complaint can be beneficial.**

Please complete all of the fields below and read all the instructions that are included on these pages. If you make a mistake or change your mind, you can navigate your way back using the Back button.

**It is essential that your case is backed by the fullest possible evidence you can provide. An Expert can not make a decision based on just your word – any assertions you make should be backed up with documentary evidence.**

**More information to assist you can be found in the Help section. Specific assistance is available by clicking the [?] symbols. A preview of the form is available if you wish to view all questions before beginning your submission (opens in a separate window).**

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## Complainant

**Organisation [?]:**

**Title [?]:**

**First Name [?]:**

**Last Name [?]:**

**Address [?]:**

**City [?]:**

**Country [?]:**

**Email [?]:**

**Email (please enter again):**

**Telephone [?]:**

**Fax [?]:**

**Mobile [?]:**

**How would you like to be contacted? [?]:**

E-mail

## Appointing a Representative

You are free to appoint a representative to deal with your case. If you wish to do so please tick the checkbox below indicating that the DNC should contact your representative in regards to this process

I wish to appoint a representative [?]

Representative Details [?]

**Organisation [?]:**

**Title [?]:**

**First Name [?]:**

**Last Name [?]:**

**Address [?]:**

**City [?]:**

**Country [?]:**

New Zealand

**Email [?]:**

**Email Confirmation:**

**Telephone [?]:**

**Fax [?]:**

**Mobile [?]:**

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# Make a Complaint

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Please enter the details of the person or organisation (registrant) who currently holds the domain(s) that are the subject of this complaint.

If you are unsure of these details, please make use of the domain search service on the [DNC homepage](#). You can then insert these details into the form below.

## Domains

Please enter the Lead Domain (the one at the centre of this dispute) in the box below. If there are other domains that you would like to involve in this case, please enter them in the Other Domains text area below. Please separate these domains with a Return (put each one on a new line).

### Lead Domain [?]:

### Other Domains [?]:

I assert that the Domain Name(s) in dispute are identical or similar to a name or mark in which I have Rights.

I assert that the Domain Name(s) in the hands of the respondent is an Unfair Registration.

## Registrant Details

### Organisation [?]:

**Title [?]:**

**First Name [?]:**

**Last Name [?]:**

**Address [?]:**

**City [?]:**

**Country [?]:**

**Email [?]:**

**Tel [?]:**

**Fax [?]:**

**Mobile [?]:**

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Please enter your argument below outlining your concerns regarding the listed domains. Remember that you have a **maximum of 2000 words** in which to do this.

Important Note: We **DO NOT** advise typing the text directly in the text field below. It is much better if you write your document in a **word processor** (e.g. Word), SAVE IT, then cut and paste the contents into the field below.

Specify the name(s) or mark(s) which are identical or similar to the Domain Name in which you assert you have Rights.

**Name/Mark [?]:**

**Describe the Rights you assert in the name(s). [?]:**

**Describe the Unfair Registration. [?]:**

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## Supplementary Documents

Specify the type(s) of mark in which you have rights.

- A registered trade mark
- An unregistered mark
- Other

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Please ensure that all legal proceedings from the past or present relating to this case are mentioned in the case argument area below.

## Legal Proceedings

**As far as you are aware have any legal proceedings been issued or terminated in connection with the Domain Name(s)?:**

- No
- Yes
- Legal Details

Please provide a brief description of the proceedings issued, the parties involved, and where appropriate, the outcome.

**Case no:**

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You may wish the Expert to view specific webpages relating to this dispute.  
Please list a maximum of ten (10) web addresses in the field below.:

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**Which remedy do you propose? [?]:**

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In order to proceed with this process you must indicate that you have understood the conditions below. Please read them and click each checkbox to the right of the statement.

I will submit to the exclusive jurisdiction of the New Zealand courts with respect to any legal proceedings seeking to reverse the effect of a Decision requiring the suspension, cancellation, transfer or other amendment to a Domain Name registration, and I agree that any such legal proceedings will be governed by New Zealand law.

## Your Declaration [\[?\]](#)

I, the Complainant agree that my claims and remedies concerning the registration of the Domain Name, the dispute, or the dispute's resolution shall be solely against the Respondent and that none of InternetNZ, the DNC, NZRS, any Registrar, Expert or Mediator, nor any of those entities' councillors, officers, employees or servants (as applicable) shall be liable for anything done or omitted in connection with any proceedings under the Dispute Resolution Service unless the act or omission is shown to have been in bad faith.

The information contained in this complaint is to the best of my knowledge true and complete. This complaint is not being presented in bad faith, including not being for a dominant purpose other than resolving the issue of who the proper registrant of a Domain Name is, and the matters stated in this complaint comply with the Policy and Procedure and applicable law.

I agree to the terms of the Dispute Resolution Services Policy and Procedure, and agree to be bound by any resulting Decision, subject to any rights of review or appeal.

I acknowledge that if the Expert orders a transfer of the domain name(s) to me or at my request, I will need to select an Authorised .nz Registrar to provide me with the necessary .nz registry and other services in respect of domain name(s). I will advise the DNC of my decision on request.

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