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Welcome to the DNC's Dispute Resolution Service

These **Response Forms** are for registrants (or their representative) responding to a complaint made concerning a New Zealand domain name. You should have received a notification from DNC requesting your comments.

Whilst it is in no way mandatory, experience has shown that taking legal advice before submitting a response can be beneficial.

Please complete all of the fields below and read all the instructions that are included on these pages. If you make a mistake or change your mind about any of the answers you can navigate your way back using the Back button.

It is essential that your case is backed by the fullest possible evidence you can provide. An Expert can not make a decision based on just your word – any assertions you make should be backed up with documentary evidence.

More information to assist you can be found in the [Help](#) section. Specific assistance is available by clicking the [\[?\]](#) symbols. A [preview](#) of the form is available if you wish to view all questions before beginning your submission (opens in a separate window)

Response

You should have received a DNC Reference Number with the notification inviting your response. Please enter this below as it tells DNC which complaint you are responding to.

DNC Reference Number [?]:

Lead Domain [?]:

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You may wish to **appoint a representative** to deal with this case.

Please select the checkbox below indicating that you do wish to have a representative. You should see a Representative section below this where you can enter their details.

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Registrant Contact Details

The following fields show the contact details for the domain [domain name] where these contact details exist. This information has been taken from the whois lookup of registry databases. Please check this information.

Name:

Email [?]:

Telephone [?]:

Fax [?]:

Address [?]:

City [?]:

Country [?]:

Appointing a Representative [?]

You are free to appoint a representative to deal with your case. If you wish to do so please tick the checkbox below indicating that the DNC should contact your representative in regards to this process (A section will appear below where you can provide your representative's details).

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Representative Details

Organisation [?]:

Title [?]:

First Name [?]:

Last Name [?]:

Address [?]:

City [?]:

Country [?]:

Email [?]:

Email Confirmation [?]:

Telephone [?]:

Fax [?]:

Mobile [?]:

How would you like to be contacted? [?]:

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Please enter your argument below in response to the concerns raised in the initial complaint. Remember that you have a **maximum of 2000 words** in which to do this.

Important Note: We **DO NOT** advise typing the text directly in the text field below. It is much better if you write your document in a **word processor** (e.g. Word), SAVE IT, then cut and paste the contents into the field below.

Please ensure that all legal proceedings from the past or present relating to this case are mentioned in the case argument area below.

As far as you are aware have any legal proceedings been issued or terminated in connection with the Domain Name(s)?:

- No
 Yes

Details

Case no:

Please provide a brief description of the proceedings issued, the parties involved, and where appropriate, the outcome:

Response Argument ^[?]

Case Argument: (2000 words or less):

I invite the Expert to view the following website(s) (a maximum of ten web addresses can be provided):

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Supplementary Documents

You may include supplementary documents (annexes) with the physical copy that you post to the DNC on completion. Please indicate that you plan to include annexes by selecting the checkbox below. You must include **4 copies** of all annexes.

I plan to include supplementary documents [\[?\]](#)

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In order to proceed with this process you must indicate that you have understood the conditions below. Please read them and click the checkbox.

I will submit to the exclusive jurisdiction of the New Zealand courts with respect to any legal proceedings seeking to reverse the effect of a Decision requiring the suspension, cancellation, transfer or other amendment to a Domain Name registration, and I agree that any such legal proceedings will be governed by New Zealand law.

Your Declaration [\[?\]](#)

The information contained in this response is to the best of the Respondent's knowledge true and complete and the matters stated in this response comply with the Policy and Procedure and applicable law.

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