

## **.nz NEWSLETTER – JUNE 2006**

### **:: DNC OFFICE ::**

In May the number of active .nz domain names increased from 225,475 to 230,531, a net increase of 5,056. There were also 7,780 domain name creates in May. This is a very high number of creates; which has only once been superseded in April this year when there were 7,938 creates.

### **New Registrars**

In May there were four new organisations that connected to the production environment of the SRS. They were AirNet, OpenHost, Distribute IT and Pacific Technology Solutions. There are now 60 authorised registrars with full access to the production SRS.

### **Dispute Resolution Service Online**

On June 1 the InternetNZ Dispute Resolution Service came online. People can now use the online forms to lodge complaints when disputes arise over who should be the registrant of a domain name. This can be done at [www.dnc.org.nz/drs](http://www.dnc.org.nz/drs). You will also find information regarding the [policy](#) and other help documentation on our website.

People are encouraged to read the documentation provided to ensure they provide the relevant information.

For example, It is in the complainant's best interests when laying a complaint to put forward a complete argument. This may be the only chance to plead their case. If no response to a complaint is received and the complainant does want the matter to go to an Expert, then the information in the original complaint is all that the Expert can consider in determining the case.

When making a complaint two particular elements should be addressed.

These elements are that:

- 1) The complainant has rights to a name which is identical or similar to the domain name in dispute; and
- 2) The registration of the domain name by the current registrant is unfair.

Complainants must demonstrate these elements on the balance of probabilities so it is important to address both these points in the complaint. Complainants are permitted 2000 words for their complaint so there is sufficient space to provide the detail required by the Expert.

The policy provides examples of what may constitute an unfair registration, and also what the respondent may be able to rely on to demonstrate that the registration is not unfair

## Statistics

Figures as at 31 May 2006:

	<i>Active names as at 1 May</i>	<i>Active names as at end 31 May</i>	<i>New registrations May</i>	<i>Renewals May</i>	<i>Net Growth</i>
.ac	1168	1183	29	304	15
.co	192663	196953	6693	48267	4290
.cri	18	18	0	3	-
.geek	843	858	25	147	15
.gen	965	1003	45	277	38
.govt	834	843	9	497	9
.iwi	55	57	2	15	2
.maori	412	413	9	70	1
.mil	22	21	0	9	-1
.net	12986	13342	506	3180	356
.org	13018	13321	423	3094	303
.parliament	0	1	1	0	1
.school	2491	2518	38	1109	27
<b>TOTAL</b>	<b>225475</b>	<b>230531</b>	<b>7780</b>	<b>56972</b>	<b>5056</b>

Note: these figures do not include names in the 'pending release' status. They incorporate all active domain names in the .nz register. For more statistics, see <http://dnc.org.nz/statistics>

## :: .nz REGISTRY SERVICES ::

The updated Service Level Agreement between InternetNZ and NZRS was signed on 4 May and the reporting requirements and targets are noted in this report.

The Technical and Business Systems Review is in progress with many registrars and key stakeholders having already been interviewed.

### SRS Availability

System availability for April was 99.98%, against the SLA standard of 99.90%

<b>SRS Availability</b>	<b>SLA</b>	<b>March</b>	<b>April</b>	<b>May</b>
%	99.90	99.85	99.98	99.98

## SRS Response Times

Response time performance figures on the production environment for the previous three months were:

Avg Response time (in seconds)	SLA Target (From 1 May 2006)	March	April	May
Domain Details Query	≤1.5	0.06	0.05	0.05
Domain Update	≤0.8	0.43	0.43	0.43
Domain Create	≤0.8	0.54	0.27	0.32
GetMessage performance	≤0.8	0.04	0.03	0.04
Whois	≤0.8	0.16	0.16	0.15
Whois queries at back end including Registrar (volume 000's)	≤0.8	1,891	1,738	1,870
Whois Server Queries (volume 000's)	≤0.8	281	262	239
UDAI Valid Query	≤0.8	0.23	0.22	0.20

## DNS Availability

DNS Availability	SLA	March	April	May
%	100	100	100	100

Whois Availability	SLA	March	April	May
%	99.90%	Na	na	99.98

## Unscheduled Outages

Outage	Duration
Micro Outages for the Month	13 mins 16 seconds

## Scheduled Outages and Updates

The May Maintenance Window was utilised and an SRS update release was installed.

## Any Comments?

If you have any questions or concerns about the SRS, please don't hesitate to contact us. For registry or technical matters, contact Nick Griffin at [support@nzrs.net.nz](mailto:support@nzrs.net.nz). For all other matters, contact Debbie Monahan at [info@dnc.org.nz](mailto:info@dnc.org.nz).

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