

DNC warns registrants about 24/7's registration activities

Recently, the Domain Name Commission issued a statement warning people who have a relationship with 24/7 Hosting, or who are considering using 24/7's services, to beware of their activities in respect of the registration and management of .nz domain names.

The DNC had received a number of complaints in relation to:

- 24/7 Hosting receiving money for a 12 month renewal of a domain name but only renewing the name for a month
- 24/7 Hosting registering some of the names they register in their own name rather than in the name of the person requesting the registration meaning the true registrant cannot manage or control the domain name
- 24/7 Hosting putting their email address in the record meaning that if the registrant requested a UDAI (the code to allow a transfer to a new registrar) it would be sent to 24/7 and not to the registrant
- 24/7 Hosting failing to respond to email enquiries and apparent disconnection of the company's 0800 number.

24/7 Hosting is not an authorised registrar for .nz domain names. Anyone who has a .nz domain name registered through 24/7 should consider making contact with the authorised registrar used by 24/7 Hosting. In many cases, it appears 24/7 Hosting used Voyager and they can be contacted at 0800 477 333 option 2 for support or support@voyager.co.nz to discuss their options if they have any concerns or questions.

Anyone with any questions about .nz domain names can also contact the Domain Name Commission at info@dnc.org.nz.

Maria Dew appointed to DRS expert panel

The Domain Name Commission has appointed Auckland-based barrister Maria Dew to the .nz Dispute Resolution Service (DRS) expert panel. She joins seven other Experts sitting on the panel.

Maria has been at the independent bar since 2000 and in litigation in New Zealand and overseas for over 20 years. She specialises in employment law, professional misconduct and civil disputes. Maria is currently a Deputy Chair of the Health Practitioners Disciplinary Tribunal and is a qualified mediator appointed to various mediation panels.

Many thanks to all those who took the time to apply for the Expert panel vacancy.

DNC appoints new Manager, Communications

The Domain Name Commission has appointed Campbell Gardiner as Manager, Communications. He takes over from Patrick Watson who had been DNC's Communications Advisor.

Campbell has previously worked in communications roles at InternetNZ, Wellington City Council and, most recently, at ACC. A key part of his role at DNC will involve planning and executing a wide-ranging public awareness campaign for the Registrations at the Second Level project. He can be contacted at ca@dnc.org.nz.

Statistics

In May, the number of active .nz domain names decreased from 551,826 to 550,603, a net decrease of 1,223. Figures as of 31 May 2014:

	30 Apr 14	31 May 14	Creates	Renews	Net Change
.ac	2,081	2,080	27	352	-1
.co	475,736	474,446	8,464	69376	-1,290
.cri	12	12	0	1	0
.geek	1,200	1,197	15	278	-3
.gen	1,324	1,324	12	300	0
.govt	1,040	1,040	0	1020	0
.health	191	193	2	169	2
.iwi	86	86	0	14	0
.kiwi	7,577	7,925	430	593	348
.maori	1,144	1,102	36	155	-42
.mil	37	37	0	10	0
.net	29,608	29,351	480	4402	-257
.org	28,351	28,351	377	4054	0
.parliament	10	10	0	10	0
.school	3,429	3,449	32	1071	20
TOTAL	551,826	550,603	9,875	81,805	-1,223

Note: the previous figures do not include names in the 'pending release' status. They incorporate all active domain names in the .nz register. For more statistics, see <http://dnc.org.nz/statistics>

Availability

Availability %	SLA	Mar 14	Apr 14	May 14
SRS	99.9	100	100	100
Whois	99.9	100	100	100
DNS	100	100	100	100

SRS Response times

Performance figures on the production environment for the previous three months:

Avg Response time (in seconds)	SLA Target	Mar 14	Apr 14	May 14
Domain Details Query	≤0.5	0.04	0.06	0.04
Domain Update	≤0.8	0.22	0.26	0.25
Domain Create	≤0.8	0.29	0.33	0.32
Get Message	≤0.5	0.10	0.10	0.09
Whois	≤0.5	0.07	0.09	0.08
Whois queries at back end including Registrar (volume 000's)	N/A	11,465	11,417	11,308
Whois Server Queries (volume 000's)	N/A	1,459	1,816	1,351
UDAI Valid Query	≤0.5	0.08	0.10	0.10

Server DNS % Availability

	Mar 14	Apr 14	May 14
NS1	100	100	100
NS2	100	100	100
NS3	100	100	100
NS4	100	100	100
NS5	100	100	100
NS6	100	100	100
NS7	100	100	100

Unscheduled Outages during May 2014

Outage Type	Total Duration
SRS Unscheduled	No unscheduled outages
WHOIS Unscheduled	No unscheduled outages
DNS	No outages

Scheduled Outages during May 2014

Outage Type	Total Duration
SRS Scheduled	3 hours
SRS Emergency Scheduled	No scheduled outages
WHOIS Scheduled	3 hours

Planned Scheduled Outages

Details of future SRS releases and planned scheduled outages can be found on our website <http://nzrs.net.nz/notices/updates>

Any Comments?

If you have any questions or concerns about the SRS, please don't hesitate to contact us. For registry or technical matters, contact Dave Baker at support@nzrs.net.nz or on 04 931 6970. For all other matters, contact Debbie Monahan at info@dnc.org.nz.

Please Note

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