

Registrar Advisory Group meeting

DATE:	05 August 2026, 9 AM to 10 AM NZ Time
ATTENDEES (DNC):	Barbara Pearse, Commissioner (Chair) Ann Ibrahim, Head of Technical and Relationships
ATTENDEES (InternetNZ):	Josh Simpson, Acting GM Infrastructure Isobel Egerton, Domain Name Policy Lead Maria Skatova, Generate Manager Rose Jamieson, General Manager, Public Impact Sonya Trompetter, Product Support Manager
ATTENDEES (RAG Members):	Neil Stockbridge, Metaname David Grice, Public Service Commission Shaun Fisher, Vetta Trading Limited
APOLOGIES:	InternetNZ — Tim Johnson, GM Customer and Product and David Parker, Acting GM, Revenue and Innovation DNC — Dylan Connolly, Operations Manager RAG Members — Lee Miller, 1st Domains Limited, Melissa Tohiariki, TPP WholeSale, and Prudence Malinki, Markmonitor

AGENDA

A. DNC

1. Welcome
2. Consent to take Gemini Meeting Notes from attendees.
3. Action items from 06 May 2026 meeting.
4. Discussion on Change of DNH and registrar transfers process review.

Action Items — 06 May 2026

Item	Owner	Status
Look at the change of DNH process in conjunction with potential rule amendments as part of the rules program and increase scope to include transfer to new registrar. Consider both authorised and process for unauthorised transfers.	InternetNZ/DNC	Completed
Update and circulate the link to the existing website information on user education of audits, requirements, and what to expect and ensure that information is included in the initial email sent to the registrar.	DNC	DNC will prepare the information on user education of audits and requirements. Once prepared, the DNC will publish on the DNC's website
Registrars to provide suggestions for topics to cover at RAG meetings	All RAG Members	Ongoing
Upload 06 May Meeting Minutes to DNC's website.	DNC	Completed
Set up Change of DNH and registrar transfers working group and commence engagement.	DNC	Completed
Registration Check Tool and Protective Hold Project: update at next meeting.	InternetNZ/DNC	.nz rules are being drafted as explained by the Domain Name Policy Lead on 05 August meeting.
DNC and INZ to consider whether any internal Group work can be carried out to identify any malicious activities re phishing renewal scam.	DNC/InternetNZ	Completed [impacted registrars may work with InternetNZ 1:1]
WHOIS Project: InternetNZ to contact participating registrars for interviews.	InternetNZ	InternetNZ will reach out to arrange for interviews before the end of August.
Update on .nz Domain Name Abuse Strategy	DNC/InternetNZ	Completed. Strategy published on InternetNZ website.

B. Registrar Updates

- Registrar members updates
- Any issues/topics for discussion.

C. InternetNZ Updates

Domain Name Policy Lead

1. Registrant awareness of use of personal information.
2. Update on WHOIS review.
3. Update on other .nz Rules changes.

Generate Manager

1. High-level registrar summit program discussion.
2. Update on the action item re NDA/change of ToR to include confidentiality clause.

MEETING MINUTES

The Commissioner welcomed the attendees, updated on the status of action items from the 6th of May meeting and handed over to start gathering feedback on the Change of DNH and Registrar Transfers processes and the good practices proposed.

Change of DNH and Registrar Transfers processes and good practices proposal

Following the circulation of the business process summary and good practices proposal to the RAG members, the DNC has integrated received feedback into the proposal. The final version will be distributed by the end of August upon receipt of all outstanding feedback.

The Public Service Commission inquired whether the proposed processes for DNH changes apply when the registrar remains the same. DNC noted that the registrar maintains the historical data necessary for troubleshooting.

Regarding the severity of unauthorised changes, DNC stated that while reported incidents are currently low, the focus remains on proactive prevention through education and technical protection techniques.

Vetta raised the broad application of good practice guidelines to resellers and legacy systems. The DNC clarified that these initiatives are currently guidance rather than minimum standards, intended to provide tools for proactive cooperation on issues. It was noted that a pragmatic, incremental approach to implementation is preferable.

Privacy Act Compliance

The group addressed new Privacy Act provisions regarding the indirect collection of personal information. This requires registrars to ensure DNHs are aware that their data is provided to the registry. Feedback was sought on whether other registries provide direct notice, noting that InternetNZ typically does not communicate directly with DNHs.

Registrar Communication Strategies

Vetta and Metaname highlighted the risks of direct registry contact, including customer confusion and increased support volumes. A proposed approach involved registrars sending the necessary privacy notices to ensure compliance while maintaining the established relationship.

WHOIS review & .nz Rules Consultation

A .nz rules consultation process is scheduled to begin on October 7th and will run for one month. Key proposed changes include:

- Ability to provide rebates and incentives as part of the pricing strategy.
- Implementation of the protective hold mechanism.
- Minor amendments, including improved documentation standards under section 3.3.2 of the .nz Rules and measures to prevent the exchange of expired or incorrect auth-codes.

Registrar Summit Planning

Generate Manager presented a draft program for the upcoming Registrar Summit, focusing on growth, data insights, and compliance. Feedback was requested on panel topics and speaker availability, with the aim of having the program finalised within two weeks.

ToR Confidentiality

Following legal advice, it was determined that a full NDA for the Advisory Group's terms of reference was unnecessary. Instead, a standard confidentiality clause will be circulated for group consideration alongside the summit agenda.

Action Items — 05 August 2026

Item	Owner	Date
Receive feedback to the Change of DNH and Registrar Transfers processes and good practices proposal circulated.	DNC	19 August
Circulate the final version of the Change of DNH and Registrar Transfers and good practices proposal.	DNC	31 August
Draft meeting minutes, circulate for feedback consider feedback and publish the final version of the meeting minutes on DNC's website	DNC	Early September
Schedule WHOIS Review Meeting	Domain Name Policy Lead InternetNZ	Before end of August
Circulate Registrar Summit Program to RAG members to suggest relevant topics and/or indicate interest in presenting or participating in a panel discussion.	Generate Manager InternetNZ	Completed
Share Confidentiality Clause for RAG members review and consideration	Generate Manager InternetNZ	Completed