

Transparency report 2019/2020.

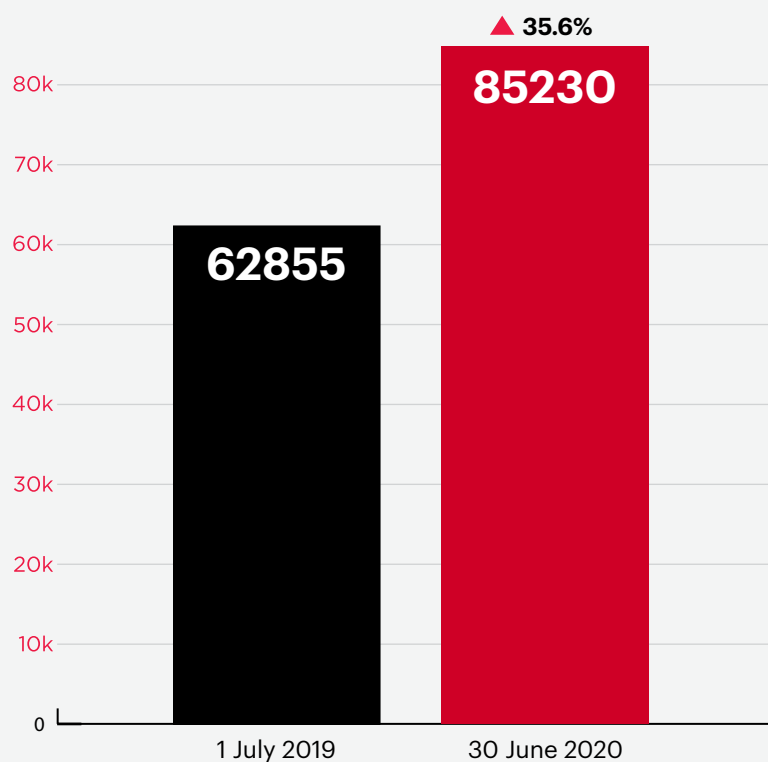


Openness, privacy, trust and security are features of the work that Domain Name Commission staff and stakeholders do everyday to keep .nz fair for everyone.

This report details the number and types of requests for information contained in the .nz register and domain name suspension numbers. It covers the reporting period 1 July 2019 to 30 June 2020.

Individual Registrant Privacy Option

Keeping your phone number and address shielded from public search of the .nz register.



Memorandums of Understanding

As part of our multi-stakeholder approach, the Commission enters into **Memorandums of Understanding (MOUs)** with a number of different types of entities, to share information and resources to keep .nz safe, secure and connected to the international ccTLD.

Type	Number
Other ccTLD	2
Government entity	3

+1
this year
(.PG)

The Papua New Guinea country code administrator.

Warrant and court orders

The Commission is at times served with court orders from other jurisdictions to suspend or cancel domain names. We inform these parties that they must have a localised court order under .nz policy so that the Commission can act.

2 **International court orders** received.

Of these 0 chose to localise their court order.



Requests received for names and contact details

5 requests received for additional information under Principle 11e of the Privacy Act.

This principle is to assist law enforcement agencies maintain the law. The additional information was provided for all five requests.

Harmful Digital Communication Act

The Commission was not named as respondent for any Harmful Digital Communications Act court orders.

1 0

2018/19 2019/20

Zone data

Under .nz zone data may be released to third parties not directly involved in the management of the Registry and or the .nz domain namespace.

0 requests received in **2019/2020** transparency year.

Data quality (suspensions and cancellations)

Under .nz policy—registrants are required to be contactable at the details that they have provided. We often see the malicious use of domain names associated with fake registration information.

2532

domain names were followed up on by the Commission.

1696

of these were cancelled as the registrant did not validate their registration details, with the remaining names being validated.



Systemic issues

We are currently developing our systemic and investigation function when it comes to data quality issues.

This year, for example, while following up one domain name for poor data quality we found that there were another **15 domain names registered to the same registrant**. We worked with the registrar of these domain names that were registered with the same fake details to have the additional domain names suspended as well.

Exceptional circumstances

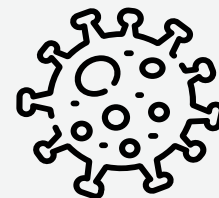
Following the Christchurch terrorism event in March 2019 the Commission was provided with interim powers that enable in exceptional circumstances for a domain name to be suspended in limited circumstances.

1
domain
names
2018/19

0
domain
names
2019/20
were suspended or
cancelled pursuant to the
Commission's Emergency
Powers for domain name
suspensions.

COVID-19

This year, we also saw the COVID-19 pandemic sweep the globe.



26,165

.nz domain names were registered between **1 March and 11 May.**

Over 422

of these included COVID-19 related terms and were registered during **Alert Level 4 lockdown** in the last weeks of March.

1.6%

of all new registrations in this period were coronavirus-related .nz domain registrations.

Between late March and the end of May we published the list of COVID-19 themed domain names that we validated. We took this additional transparency measure to give the public a level of confidence that these domain names had people behind them who were contactable. The lists are no longer on the Commission website.



Privacy statement changes

We made some changes to the Commission's privacy statement this year.

We provided more information regarding the types of parties requesting personal information that we hold about them.

Court action

The Commission pursues legal action to enforce the .nz terms and conditions and respond to issues arising in the .nz domain name space.

Privacy legal activities

2 1

settled on-going

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